

Electronic Funds Transfer (EFT) Enrollment Application Window

This window allows registered PROMIS^e™ provider service locations to enroll for payment by Electronic Funds Transfer (EFT). This window is accessed from the PA PROMIS^e™ Internet Provider My Home Page and clicking on the EFT and ERA Enrollment menu option in the menu bar. The window displays the current EFT and ERA activity status in PROMIS^e™ of the provider service location that the user is currently logged into on the portal. Valid values are:

- Enrolled – (PROMIS^e™ EFT status is active)
- Pre-notification – (PROMIS^e™ sending test transactions for 3 weeks before full enrollment)
- Not Enrolled – (PROMIS^e™ EFT status is cancelled or EFT was never set up)

Accessibility and Use

To complete the Electronic Funds Transfer Enrollment Application window, complete the steps in the following step/action tables.


LAYOUT

The screenshot displays the Pennsylvania Department of Human Services PROMIS^e™ Internet portal. The header includes the state logo, "pennsylvania DEPARTMENT OF HUMAN SERVICES", and "PROMIS^e™ Internet" with a "Logout" link. A navigation bar contains links: "My Home", "Claims", "Eligibility", "Trade Files", "Reports", "Outpatient Fee Schedule", "ePEAP", "Hospital Assessment", and "Help". Below this is a yellow banner with "Enrolled Provider Search | EFT and ERA Enrollment". The main content area shows the breadcrumb "My Home > EFT and ERA Enrollment" and the date "Monday 07/30/2018 02:44 PM EST". A red warning message states: "PROVIDERS ENROLLED FOR 835/ERA ARE NOT ELIGIBLE TO RECEIVE PAPER REMITTANCE ADVICE BY MAIL". The title "Electronic Funds Transfer (EFT) and Electronic Remittance Advice (ERA) Enrollment" is centered. The form displays provider information: "Provider ID: [REDACTED]" and "Name: ALTOONA CENTER [REDACTED]". Under "Electronic Funds Transfer (EFT)", it shows "EFT Status: Enrolled", "Financial Institution Routing Number: [REDACTED]", "Provider's Account Number: [REDACTED]", and "Type of Account: Checking". It also includes fields for "Most Recent Online EFT Enrollment Request Submission Date" and "Request Status". A blue button labeled "EFT Enrollment Request" is highlighted with a red arrow. Below this, the "Electronic Remittance Advice (ERA)" section shows "ERA Status: Enrolled", "Submitter ID for ANSI X12: [REDACTED]", and "(ANSI X12 835 transactions)". It also includes fields for "Most Recent Online ERA Enrollment Request Submission Date" and "Request Status". A blue button labeled "ERA Enrollment Request" is at the bottom.

To Open the Electronic Funds Transfer (EFT) Enrollment Application Window

STEP	ACTION	RESPONSE
1	Click the EFT Enrollment Request Option.	The Electronic Funds Transfer (EFT) Enrollment Application window opens.

LAYOUT

 **pennsylvania**
DEPARTMENT OF HUMAN SERVICES

Logout

PROMISE™ Internet

[My Home](#) [Claims](#) [Eligibility](#) [Trade Files](#) [Reports](#) [Outpatient Fee Schedule](#) [ePEAP](#) [Hospital Assessment](#) [Help](#)

Enrolled Provider Search | **EFT and ERA Enrollment**

My Home > **EFT and ERA Enrollment** Tuesday 07/24/2018 04:03 PM EST

Electronic Funds Transfer (EFT) Enrollment Application

[Help](#)

Provider Information

Provider Name

Provider Address *(Payment Address)*

Street

City

State/Province ZIP Code/Postal Code

Provider Identifiers

Provider Identifiers


Provider Federal Tax Identification Number (TIN) or Employer Identification Number (EIN)

National Provider Identifier (NPI)

Other Identifiers

Assigning Authority

Trading Partner ID (9-digit Provider ID and 4-digit Service Location)

 [New Service Location](#)

Provider Contact Information

Provider Contact Name

Contact

Telephone Number Telephone Number Extension

Email Address

Financial Institution Information

Financial Institution Name

Financial Institution Address

Street

City

State/Province ZIP Code/Postal Code

Financial Institution Routing Number

Type of Account at Financial Institution

☐ Checking ☐ Savings

Provider's Account Number with Financial Institution

Account Number Linkage to Provider Identifier
(Information only. Will not change grouping of payments by PROMISE.)

☐ Provider Tax Identification Number (TIN):

☐ National Provider Identifier (NPI):

Submission Information

Reason for Submission *(choose one)*

☒ New Enrollment

☐ Change Enrollment

☐ Cancel Enrollment

Authorized Signature

Electronic Signature of Person Submitting Enrollment

Printed Name of Person Submitting Enrollment

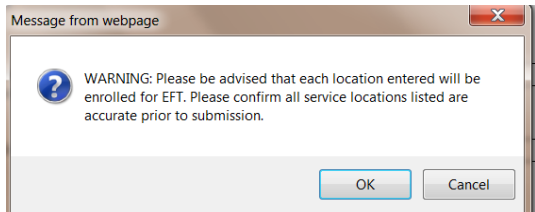
Printed Title of Person Submitting Enrollment

Submission Date *(format:CCYYMMDD)*

[Cancel](#) [Submit EFT Enrollment Form](#)

To Complete the Electronic Funds Transfer (EFT) Enrollment Application

STEP	ACTION	RESPONSE
1	In the Provider Information Section, Name field, the legal name of the institution, corporate entity, practice or individual provider associated with the service location's pay-to address .	This information is auto-filled from the data available in PROMIS _e TM . The user may not update this information via the EFT Enrollment Application window if appropriate
2	In the Provider Information Section, Street field, the number and street name where the provider service location is located	This information is auto-filled from the data available in PROMIS _e TM . The user may update this information via the EFT Enrollment Application window if appropriate.
3	In the Provider Information Section, City field, the city associated with the provider service location's street address.	This information is auto-filled from the data available in PROMIS _e TM . The user may update this information via the EFT Enrollment Application window if appropriate.
4	In the Provider Information Section, State/Province field, the two character code associated with the state name.	This information is auto-filled from the data available in PROMIS _e TM . The user may update this information via the EFT Enrollment Application window if appropriate
5	In the Provider Information Section, Zip Code/Postal Code field, the full nine digit zip code assigned by the Postal Service.	This information is auto-filled from the data available in PROMIS _e TM . The user may update this information via the EFT Enrollment Application window if appropriate
6	In the Provider Identifiers Section, Provider Federal Tax Identification Number (TIN) or Employer Identification Number (EIN) field, the Tax ID of the provider legal entity. Note* Only the last 4 digits of the Tax ID will be displayed; the other digits will be masked.	This information is auto-filled from the data available in PROMIS _e TM . The user may not update this information via the EFT Enrollment Application window if appropriate
7	In the Provider Identifiers Section, National Provider Identifier (NPI) field, the Federally assigned 10 digit number for the Assigned service location	This information is auto-filled from the data available in PROMIS _e TM . The user may not update this information via the EFT Enrollment Application window if appropriate
8	In the Other Identifiers Section, Assigning Authority field "PA PROMIS _e TM "	"PA PROMIS _e TM " will be auto-filled in this field. The user may not update this information via the EFT Enrollment Application window.

9	In the Other Identifiers Section, Trading Partner ID field(s), the provider's assigned 9-digit Medical Assistance ID number will be auto-filled. The 4-digit Service Location is initially blank.	<p>This information is partially auto-filled from the data available in PROMISe™. The user must update the 4-digit Service Location. An automatic edit will verify that the entered Service Location is active for the submitting provider legal entity.</p> <p>Note* Only the first Trading Partner ID selection will be partially auto-filled with the service location information of the service location you log into the portal with. This information cannot be updated. All subsequent service location entries must be submitted by the provider and then confirmed by the system.</p> <p>Each new row begins with a minus sign (“-“) that the user may click to remove the row from the application form.</p> <p>The maximum number of service locations that may be added is 100.</p> <p>The first time a user clicks this link on a new application, a pop-up message appears to caution the user about adding service locations.</p> 
10	In the Provider Contact Information Section, Provider Contact Name field, the name of the provider contact for handling EFT issues.	The Provider Contact Name field is a required field and is not auto-filled. The User must enter the name of the provider contact for handling EFT issues.
11	In the Provider Contact Information Section, Telephone Number field, the provider contact phone number for EFT issues.	The Provider Contact Telephone Number field is a required field and is not auto-filled. The User must enter the telephone number of the provider contact for handling EFT issues.
12	In The Provider Contact Information Section, Email Address field, the electronic mail address to send provider contact correspondence.	The Provider Contact Email Address field is a required field and is not auto-filled. The User must enter the email address of the provider contact for handling EFT

		issues.
13	In the Financial Institution Information Section, Financial Institution Name field, the official name of the provider's financial institution.	The Financial Institution Name field is a required field and is not auto-filled. The User must enter the name of the provider's financial institution.
14	In the Financial Institution Information Section, Financial Institution Address Street field, the street number and street name where the financial institution is located.	The Financial Institution Address Street field is a required field and is not auto-filled. The User must enter the street number and the street name of the provider's financial institution.
15	In the Financial Institution Information Section, Financial Institution Address City field, the city associated with the financial institution address street field.	The Financial Institution Address City field is a required field and is not auto-filled. The User must enter the City associated with the provider's financial institution address.
16	In the Financial Institution Information Section, Financial Institution Address State/Province field, the two character code associated with the state/province name.	The Financial Institution Address State/Province field is a required field and is not auto-filled. The User must enter the two character code associated with the state associated with the state/province of the provider's financial institution.
17	In the Financial Institution Information Section, Financial Institution Routing Number field, the 9-digit identifier of the financial institution where the provider maintains an account which EFT payments are to be deposited.	The Financial Institution Routing Number field is a required field. The information is auto-filled if available. If the information is not auto-filled, the User must enter the provider's financial institution routing number.
18	In the Financial Institution Information Section, Type of Account at Financial Institution field, the account type (e.g., Checking, Saving) payment are to be deposited into.	The Type of Account at Financial Institution field is a required field and is not auto-filled. The User must select the type of account the provider will use to receive EFT payments. Valid values are: Checking Saving
19	In the Financial Institution Information Section, Provider's Account Number Financial Institution field, the account number at the financial institution to which EFT payments are to be deposited.	The Provider's Account Number with Financial Institution field is a required field and is not auto-filled. The User must enter the account number at the provider's financial institution to which EFT payment is to be deposited.
20	In the Financial Institution Information Section, Account Number Linkage to Provider Identifier field(s), the preference for grouping (bulking) claim payments.	The Account Number Linkage to Provider Identifier field is not auto-filled. The User may enter the provider's preference for grouping claim payments. Valid values are:

	Note* this is collected for informational purposes only; PA PROMIS _e TM does NOT bulk payments.	Provider Tax Identification Number (TIN) National Provider Identifier (NPI) NOTE* If TIN is the selected preference; the provider's Tax Identification Number is required to be entered. If NPI is the selected preference, the provider's NPI is required to be entered.
21	In the Submission Information Section, Reason for Submission field(s), must select one of the reasons.	The Reason for Submission field is a required field and is not auto-filled. The User must select the reason for submitting the EFT form. Valid values are: New Enrollment Change Enrollment Cancel Enrollment
22	In the Submission Information Section, Authorized Signature field, the PA PROMIS _e TM User ID of an individual authorized by the provider or it's agent to initiate, modify, or terminate the EFT enrollment.	The Authorized Signature field is auto-filled with the electronic signature of the PROMIS _e TM Portal User ID of the person submitting the enrollment form. The User may not update this field via the EFT Enrollment Application window.
23	In the Submission Information Section, Printed Name of Person Submitting Enrollment field, the name of the individual who submitted the EFT application form.	The Printed Name of Person Submitting Enrollment field is a required field and is not auto-filled. The User must enter the name of the individual who submitted the EFT application form.
24	In the Submission Information Section, Printed Title of Person Submitting Enrollment field, the title of the individual who signed the EFT application form.	The Printed Title of Person Submitting Enrollment field is not auto-filled. The User may enter the title of the individual who submitted the EFT application form.
25	In the Submission Information Section, Submission Date field, the on which the EFT application form is submitted in CCYYMMDD format.	The Submission Date field is auto-filled with the current date on which the EFT application form is submitted in format CCYYMMDD. The User may not update this field.
26	Click the Submit EFT Enrollment Form option to submit the EFT Enrollment Application.	The Electronic Funds Transfer (EFT) Agreement window opens.

LAYOUT

I hereby authorize the Commonwealth of Pennsylvania to post payments into the financial account referenced above. I certify the foregoing information is true, accurate and complete under penalty of perjury. If the signatory is a preparer and not the provider identified by the Medicaid Number noted above, the signatory acknowledges that as the preparer, he or she is providing the information on behalf of the provider and that the provider authorized the preparer to complete this action. I acknowledge that I read and understand this agreement.

If there is an EFT failure, I agree to have the payment made by check and mailed to the address listed on the PROMISE provider file.

Electronic signature – By selecting the "Accept" button, you are signing this agreement electronically. You agree your electronic signature is the legal equivalent of your written signature on the agreement, and the provider (and any preparer) is bound by this signature.

NOTICE - Anyone who misrepresents or falsifies essential information to receive payment utilizing this form may upon conviction be subject to fine and/or imprisonment under applicable State and/or Federal laws.

The EFT Agreement displays the terms and conditions for EFT enrollment and allows the user to accept or decline the terms.

27	Click the ACCEPT option to submit the EFT Enrollment data.	The Electronic Funds Transfer (EFT) data is added to the PROMISE™ database for review and processing.
28	Click the Decline option	The user will be returned to the EFT Enrollment Application window.